Abstract

SYSTEM AND METHOD FOR BROWSER-BASED ARBITRATION

IN CLASSIFICATION WORKFLOWS

A method for incorporating human arbitration into an otherwise automated workflow

5   process for the purpose of classifying documents. Workflow management for document

classification processes enables users to manage a process by arranging complex tasks

into predefined sequences with decision points that steer tasks to completion. The method

enables human arbitration of the workflow processes for document classification by

providing a browser based user interface for arbitrating document classification   .

10   processes. A software implemented system for browser-based arbitration in a

classification workflow process comprising authenticating a user name and password for

enabling a user logon, displaying a task list screen, the task list screen displaying a

summary list containing each current task that the user has permission to view and links

to a task detail screen, a search form screen, and a search queue screen, and enabling the

15   user to arbitrate an assigned classification of assigned tasks in the workflow process.